

	SERVICE/REPAIR CORRESPONDENCE FORM	Telephone:800-400-6437 Service Fax:714-688-7998
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Cobra Systems, Inc.
 3521 E. Enterprise Drive
 Anaheim, CA 92807-1604

Deposit or Full Estimate must be paid within 5 days or the items will be returned as received.

To expedite your product's service/repair, please follow these steps:

- 1** NO pre-authorization is necessary to return a product for service/repair.
- 2** For warranty work, enclose a copy of your sales receipt with your return. If a copy of the original sales receipt is not available, your product may be deemed out-of-warranty.
- 3** If you are uncertain what product you own, and/or require a quote, please contact us at service@cobrasystems.com.

PLEASE CHECK BOX IF APPLICABLE

<input type="checkbox"/> Tax Exempt Certificate NOTE: Tax certificate MUST accompany your return. Tax will be charged if not provided.	<input type="checkbox"/> P.O # <input style="width:100%;" type="text"/> <input type="checkbox"/> Receipt/Invoice (if within 2 year warranty.) <input type="checkbox"/> Payment (if out of warranty, please call 1.800.400.6437)
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NOTE: COBRA SYSTEMS, INC. DOES NOT SHIP TO P.O. BOX ADDRESSES

Business Name: <input style="width:40%;" type="text"/>	Dealer Account # <input style="width:40%;" type="text"/>	
Contact Person: <input style="width:40%;" type="text"/>	Date: <input style="width:40%;" type="text"/>	
Ship To Address: <input style="width:80%;" type="text"/>		
City: <input style="width:30%;" type="text"/>	State: <input style="width:15%;" type="text"/>	Zip Code: <input style="width:25%;" type="text"/>
Daytime Phone: <input style="width:20%;" type="text"/>	Email: <input style="width:40%;" type="text"/>	Fax: <input style="width:20%;" type="text"/>

PAYMENT INFORMATION

Cardholders Name: <input style="width:90%;" type="text"/>		
Billing Address: <input style="width:90%;" type="text"/>		
<small>(If different than ship to)</small>		
City: <input style="width:35%;" type="text"/>	State: <input style="width:10%;" type="text"/>	Zip Code: <input style="width:20%;" type="text"/>
<input type="checkbox"/> Visa/MC <input type="checkbox"/> Amex	Account No: <input style="width:300px;" type="text"/> Exp Date Mo: <input style="width:20px;" type="text"/> Year: <input style="width:20px;" type="text"/> V-Code: <input style="width:40px;" type="text"/>	

Visa/MC: last 3 digits on back
 AMEX: 4 digits on front

RETURN SHIPPING OPTIONS: UPS Ground: \$0 2 Day Air: Call 1 Day Air: Call

PRODUCT INFORMATION - What product are you returning for service/repair?

Model Number	Quantity	Problem	Serial Number

If returning wireless products, please specify zip code(s) where products are used:

List any other system frequencies used with this set:

Note: Do NOT package your return in a paper envelope. Cobra Systems, Inc. strongly recommends that you use a shipping method that allows you to track your shipment. Cobra Systems, Inc. is responsible for your return only after it has been received in our office.

IMPORTANT! When returning Printers for service, send **ONLY** the Main Unit assembly. Do not return accessories such as Ink Ribbons and Labels. These items will not be returned to you.

Please complete and print the label below. Cut out and attach to your shipping carton using clear tape.

<input type="text"/>	Affix Postage Here
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<p>COBRA SYSTEMS, INC. ATTN: SERVICE/REPAIR 3521 E. ENTERPRISE DR. ANAHEIM, CA 92807-1604</p>	